



February 14, 2020

To Whom It May Concern;

To ensure that our Providers and Facility partners are protected financially from the use of our Fluid and Membrane products while leveraging our new Q Codes, BioLab Sciences, Inc. has developed the following program:

- **If our Fluid or Membrane is purchased to leverage the Q Code for payer reimbursement, and the payer denies or partially pays the claim, BioLab will guarantee the product with the following conditions:**
 - **Redacted EOB is submitted to Biolab's Coding and Reimbursement team for assistance. Biolab will assist in re-submitting the claim.**
 - **If after assistance, no reimbursement is achieved, Biolab will replace the lost Fluid or Membrane at no cost.**

- **This program is effective for purchases through December 31, 2020 and may be extended.**

- **This program applies to the following Q-codes:**
 - **Q4205 – Membrane Wrap™**
 - **Q4206 – Fluid Flow™**

For any further questions or concerns regarding BioLabs' products and the established Q Codes, please contact Scott Swonger or Jaime Leija at 480-935-3744 or Jleija@biolabsciences.net/
Sswonger@biolabsciences.net

Respectfully,

A handwritten signature in black ink, appearing to read "Jaime Leija".

Jaime Leija
Chief Commercialization Officer
BioLab Sciences